

How do I update the software on my servers and client stations?

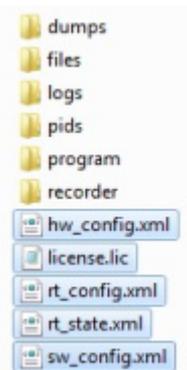
To update the software on the server, simply install a new version of the software on top of the old one. The server and client software will be replaced, and the configuration and license files will remain unchanged. Before upgrading, you must stop the SL NEO server software with the Quit command, then run the slneo_setup.exe file.

After starting the updated version, configuration files can be changed and become incompatible with earlier versions of the software. To ensure that you can “roll back”, we recommend that you save the server platform configuration files before upgrading.

To update the software on client stations, it is also enough to install the new software version over the old one. In this case all client software settings will be saved. Before upgrading you need to stop all client applications, then run slneo_setup.exe.

It is extremely important that servers and client stations are running the same software version.

How to save and restore all server and client software settings?



Before any action to change the server software settings, as well as before updating the software on the server platform, you should always save the current configuration. To do this, it is necessary to:

- terminate the SL NEO server software, with all components stopped by the Quit command on the tray icon, or by clicking the SL NEO Media Server icon on the desktop.
- Go to C:\Program Files (x86)\SL NEO Media Platform\run (for 64-bit Windows) or C:\Program Files\SL NEO Media Platform\run (for 32-bit Windows) folder and copy all files with xml extension - they contain all information about SL NEO platform basic settings: number, types of input/output boards, number, recording/playback channels settings, codecs and other services. Also you need to copy files with the extension lic - these are files with electronic keys.

Restoring of settings is performed with SL NEO server software completely stopped, by replacing of existed files in “C:\Program Files (x86)\SL NEO Media Platform\{run}” folder with previously saved

copies.

You can quickly save the settings of all installed client software applications (except Routing Client) by saving the registry branch as a *.reg file:

- [HKEY_LOCAL_MACHINE\SOFTWARE Wow6432Node\Skylark] for 64-bit Windows or
- [HKEY_LOCAL_MACHINE\SOFTWARE\Skylark] for 32-bit Windows (these versions are no longer supported).

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