

Messenger

Messenger is a type of service to transmit messages in client software of Skylark SL Neo platform. Messenger is supported by version [2.4.81](#) or latest.

Main Features

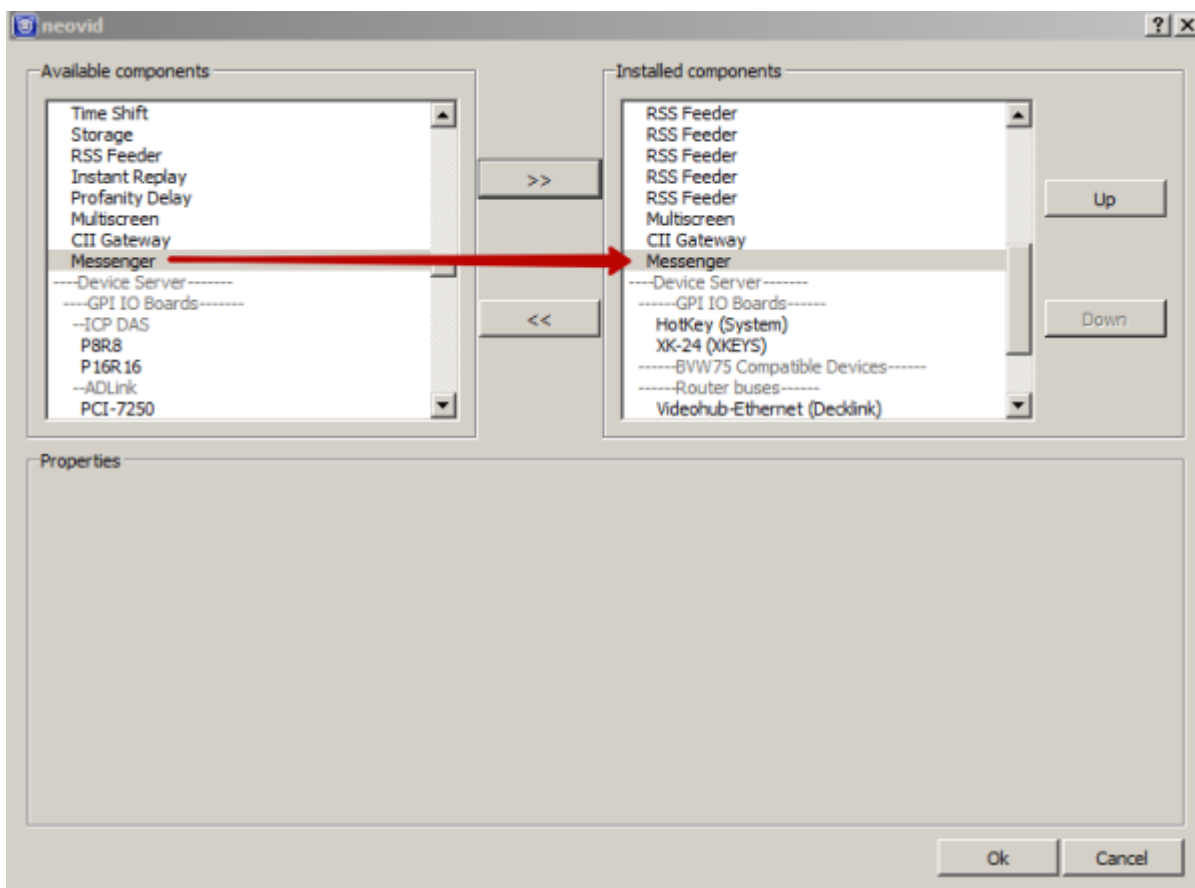
- Client software interface.
- Message transmission to users and groups.
- Attachment of assets from Media database to messages.
- Automated message transmission by [triggers](#).

License

Messenger License is required.

Add Messenger to Your Server Configuration

When your server is stopped, click the right mouse button on Neovid red icon by the clock. Move Messenger to the right area to add it.



Press OK. Start your server.

Messenger Configuration

Follow the Menu to make your Messenger settings: Administrator Control Panel→Manage→Messenger→Messenger Parameters.

Messengers

Messenger 1

☒ Service Enabled

Name: Messenger_1 ([Change](#))

Messenger Parameters

Storage Addr:

localhost

Storage Service:

Storage_1

Messenger Folder:

Z:\Messenger

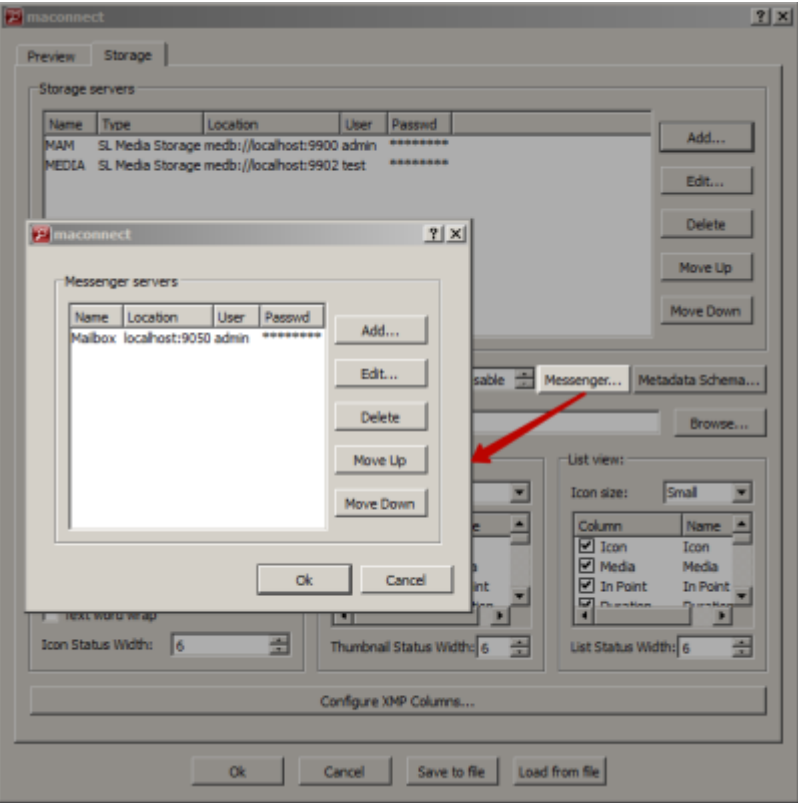
Days to Archive:

365

Parameter	Description
Storage Addr	Server IP address with Media database service
Storage Service	Media database name to obtain data about users or groups. Choose it from the list after IP address is entered. Server list Service list at local machine: Storage_1 (Storage) Storage_2 (Storage) Ok Cancel
Messenger Folder	Path to message database folder
Days to Archive	Number of days until messages are archived

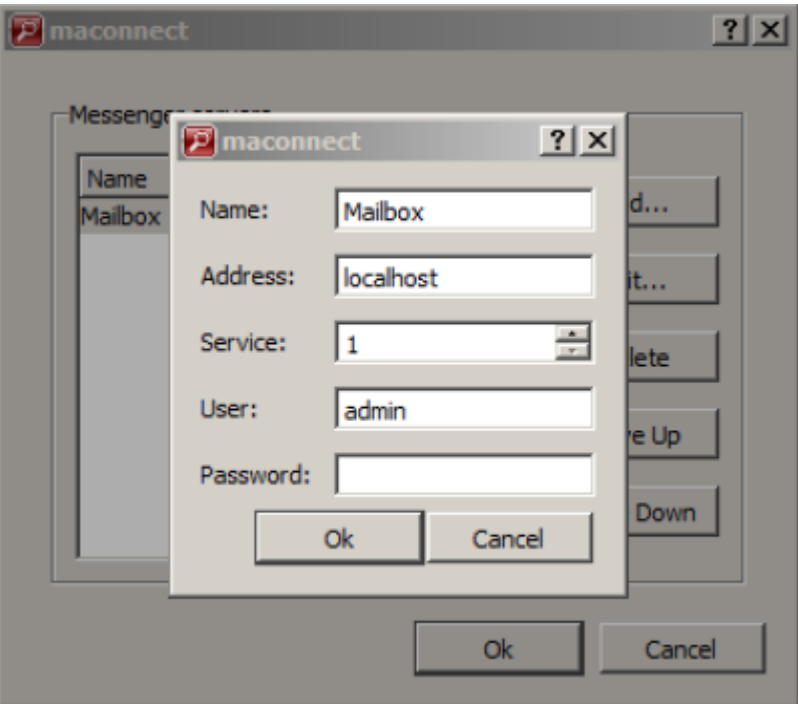
Client Software Settings

Follow the menu to configure Messenger in client MediaConnect and AirManager: File→Configure→Storage→Messenger.



Parameter	Meaning
Add...	Create new connection to Messenger
Edit...	Edit chosen connection
Delete	Delete chosen connection
Move Up	Change connection priority
Move Down	Change connection priority

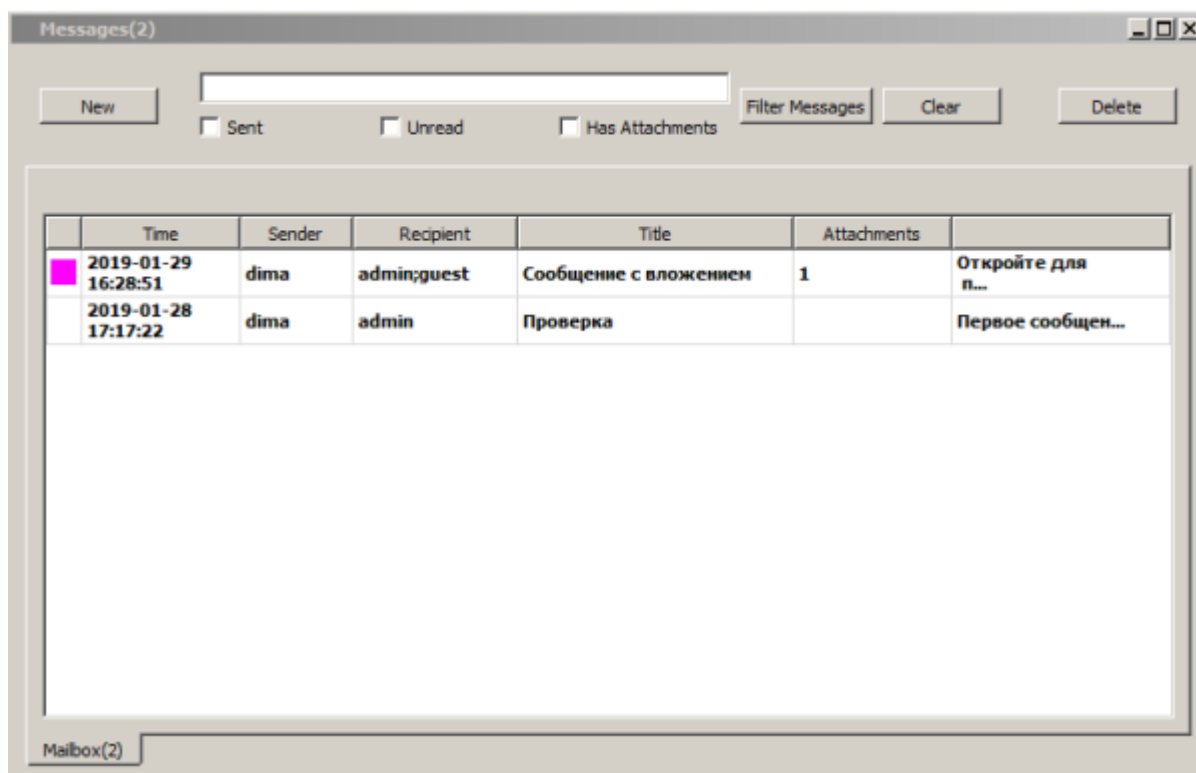
Create and edit connection to Messenger.



Parameter	Description
Name	Connection name which will be shown in Messenger window
Address	Messenger Server Address
Service	Messenger sequence number. Starts with 1 (one).
User	Messenger user name. This user name will be determined as message sender and recipient. This user should exist in Media database.
Password	User password

Client Interface

Message List View Window



Parameter	Description
New	Open new message edit window
Поле ввода	Search query field
Sent	Show sent messages
Unread	Show unread messages
Has Attachments	Show messages with attachments
Filter Messages	Filter messages due to chosen criteria
Clear	Clear filter
Delete	Delete chosen messages
Message List	
Priority	Color marker of message priority
Time	Message sending time
Sender	Message sender
Recipient	Message recipient. Multiple recipients are separated with semicolon “;”.
Title	Message title

Parameter	Description
Attachments	Attachment counter
Body	Message text

New Message Edit Window

Messages(2)

New

☐ Sent

☐ Unread

☐ Has Attachments

Filter Messages

Clear

Delete

Back

Title:

Recipients:

admin

+

Priority:

Attachments:

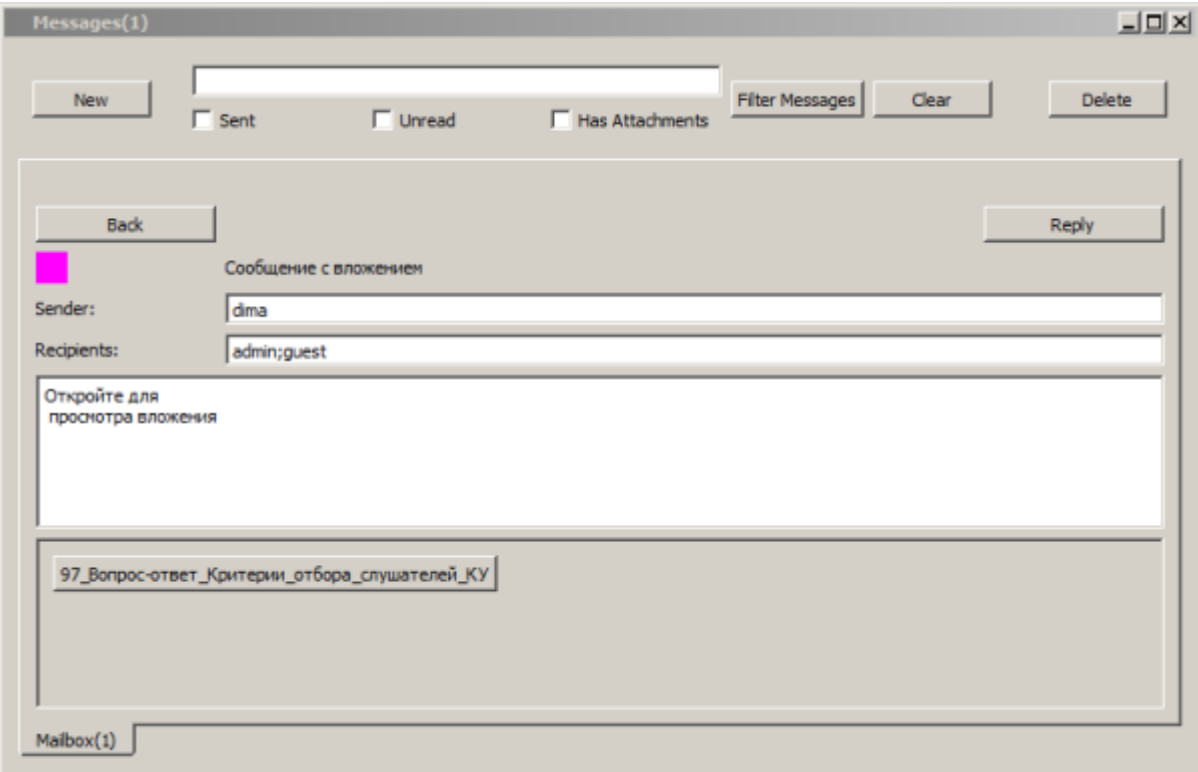
+

Send

Mailbox(2)

Parameter	Description
Back	Return back to message list viewer
Title	Message title
Recipients	Choose message recipients from drop-down list. Recipients can be both user and groups. Use buttons +/- to add or delete recipients.
Priority	Message priority: None 1 2 3 4 5 6 7
Поле ввода	Entry field for text message
Attachments	Attachment field. Use button+ to add attachments. Use button X to delete attachments.

Message View Window



Parameter	Description
Back	Return back to message list viewer
Reply	Reply to the message. It opens new message edit window with Title and Recipient fields filled in automatically.
Sender	Message sender
Recipient	Message recipient. Multiple recipients are separated with semicolon “;”.
Attachments	Attachment field viewer. Click on the attached asset to view it in File Monitor.

From:

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Last update:

2020/01/14 08:47

